

YOUR NAME
ADDRESS
Contact Information
E-mail

OVERVIEW

- Experienced physician executive with clinical credibility resulting from successfully leading implementation of quality and safety initiatives that have improved clinical outcomes and reduced cost.
- Successful in leading clinicians to embrace change through strong relationship-building skills, subject matter expertise, ability to present data clearly, and skill in engaging support from physician champions.
- Strong leadership, interpersonal and communication skills, strategic thinker with ability to implement, analytical, persuasive, guided by data and scientific evidence (EBM), driven to results.
- A highly regarded educator and advisor, approachable and collaborative, calm in a crisis, respected by medical staff.

PROFESSIONAL EXPERIENCE

2007-2010

Company Name, Location

Title

365 bed acute care hospital, nationally recognized by Thomson Reuters and HealthGrades. Responsible for Medical Affairs, Quality/Safety, hospitalist program, bariatrics program, physician contracts, MD recruitment and oversight of all service line medical directors and department chairs.

- Established a Quality Scorecard to provide Board of Trustees with a concise view of hospital performance on 12 quality and patient safety metrics on a quarterly basis. Focus on these metrics led to a 5-46 % performance improvement in 7 of the 12 measures over a 2 year period.
- Oversaw strategy and implementation of initiatives to successfully reduce hospital acquired potentially preventable complications, as identified by 3M PPC software. Reductions in C.difficile infections, catheter related UTIs, accidental lacerations and punctures at surgery, and transfusion rates for post-operative blood loss were achieved.
- Established a Performance Improvement program involving all clinical departments and services, with a PI Council oversight structure, resulting in performance improvements house wide.
- Led the collaboration of medical staff and IT department to implement Computerized Physician Order Entry (CPOE).
- Directed the restructuring of the Quality Department to improve the collection, analysis and reporting of quality and patient safety data and promote performance improvement.

2002-2007

Company Name, Location

Title

432 bed, 2-campus acute care hospital, top 100 Performance Improvement leader. Responsible for Medical Affairs, Quality, Physician Support Services, medical records, hospitalist program, pharmacy, and oversight of all service line medical directors and department chairs.

- Developed a CHF Disease Management program that achieved an 18 percent reduction in 30-day readmissions, a 2.5 percent reduction in mortality and documented improvement in quality of life.
- Engaged key physicians on medical staff to champion implementation of the 100,000 Lives and Five Million Lives campaigns, leading to organizational success on these initiatives.
- Implemented a hospitalist program. LOS for hospitalists was 1.3 days less than that of non-hospitalist physicians, while maintaining high quality.
- Chaired the Surgical Process Action Team, which focused on improving operational and clinical effectiveness in the operating suite, while boosting physician, staff and patient satisfaction.
- Responsible for engagement of medical staff and administration in ongoing partnerships to address information technology, performance improvement, governance and gain sharing.

1999-2001

Company Name, Location

Title

VP/Network Medical Director for a managed care organization with over 300,000 covered lives and over 2,700 providers. Responsible for credentialing, quality and utilization review

- Oversaw the activities of the Quality Improvement Department and led the organization to successful attainment of Accredited Status by NCQA.
- Implemented disease management program for high risk patients with asthma that reduced hospitalizations and ER utilization by over 40 percent, consistently improved health status and reduced costs by 72 percent in this population.
- Developed Medical Quality Committee Structure, recruited participating physicians, and led the integration of the provider network with the organizational focus on quality.
- Organized a Data Analysis Committee that spearheaded the development of profiling reports to participating physicians on utilization, quality and pharmacy measures.

1978-1995

Company Name, Location

Private Pediatric Practice

1978-1985

Company Name, Location

Neonatology Attending

FACULTY APPOINTMENTS

1978-1995

Clinical Associate Professor of

1999-2002

Company Name

Lecturer in Medical

EDUCATION AND TRAINING

YEAR GRADUATED

XYZ UNIVERSITY, SCHOOL OF PUBLIC HEALTH
Master of Science in Health Care Management

City, State

XYZ HOSPITAL

Pediatric Intern/Resident/ Chief Resident

State

UNIVERSITY OF XYZ SCHOOL OF MEDICINE
MD

City, State

COLLEGE

B.A., Magna Cum Laude, Phi Beta Kappa

City, State

PROFESSIONAL AFFILIATIONS

American College of Physician Executives
American College of Healthcare Executives
American Academy of Pediatrics
Hospital Association of NYS Statewide Quality Steering Committee

PROFESSIONAL CREDENTIALS

Diplomate, American Board of Pediatrics
Diplomate, National Board of Medical Examiners