

## **CONFIDENTIAL RESUME OF**

Your name

Address

Work number – Cell number

Email address

### **SUMMARY**

Senior information technology executive with strategic and tactical planning experience, staff development, evolving and refining infrastructure, large systems development, and systems integration. Excellent management, planning, and technical skills. Solid comprehension of business and technical issues and needs in healthcare and higher education. Expertise in:

- Leadership
- Keeping pace with organizational technology
- Physician & patient focused support
- Planning in complex settings
- Awareness of integration strategies
- Project administration and budgeting

### **PROFESSIONAL EXPERIENCE**

XYZ HEALTHCARE, Chicago, Illinois

**1998 - 2009**

310-bed hospital, 35 Physician multi-specialty Clinic, Home Health, Hospice, Outpatient Surgery Center. XYZ is ranked by HealthGrades to be in the top five percent of hospitals in the nation for clinical excellence.

#### **Vice President and Chief Information Officer**

Responsible for information services, voice communications, and practice management automation. Staff of 55 and budget of \$5.8 million. Accomplishments include:

- Transformed IT to an integrated environment; achieved \$1.8 million annual savings
- Installed XYZ clinical and financial applications
- Installed XYZ Computer Systems – enabled LIS to establish an outreach program earning \$725,000 in annual sales
- Installed XYZ system
- Downsized IT Department from 68 to 39 FTEs while improving service – achieved annual savings of \$400,000
- Implemented interface engine
- Established the plan to install a XYZ Electronic Medical Record
- Installed hospital wide wireless access for mobile point of care
- Installed wireless WAN between campuses
- Leveraged intranet to improve staff workflow, eliminated paper forms saving \$300,000 a year
- Established technical standards to improve staff and systems efficiency
- Eliminated Mainframe resulting in \$1.5 million annual savings
- Installed and integrated XYZ with EMR
- Turned Practice Management division from a loss to a profit center producing annual revenue of \$175,000

ABC HEALTH SYSTEM, Boston, Massachusetts

**1992 - 1997**

\$98 million organization comprised of two 225-bed acute care hospitals, management services organization, home health and hospice agency.

#### **Vice President and CIO**

Selected and implemented XYZ system, Medical Manager and ABC software. Managed staff of 46 and budget of \$4.5 million. Accomplishments include:

- Developed and implemented a \$5 million corporate wide strategic plan
- Re-engineered the MIS functions
- Installed automated clinical and administrative applications
- Implemented an enterprise-wide network (WAN), Health System web site, and provided web and e-mail access to the employees
- Chaired various quality improvement committees which improved work flow, reduced costs, and increased overall satisfaction
- Re-negotiated existing contracts yielding annual savings in excess of \$300,000

ABC HOSPITAL, Hartford, Connecticut

**1988 - 1992**

One of the worlds preeminent health care institutions providing the highest quality preventative, diagnostic and treatment of care. ABC rated best hospital for 8 consecutive years.

### **Director, Information Systems**

Oversaw financial and hospital billing applications, clinical applications, database administration, training, staff of 41 and budget of \$6 million. Provided IS support and guidance in an environment which allowed autonomous selection of departmental systems. Accomplishments include:

- Led the selection and installation of XYZ communications system, realtime Surgical ICU management system from ABC, XYZ Radiology Management System, EPIC scheduling and registration system for Smith Outpatient Center
- Installed admissions and accounts receivable systems
- Developed an inter-system communications strategy, integrating both in-house and purchased applications across many departments
- Designed and implemented a patient data repository for decision support
- Developed an Electronic Medical Record system

XYZ UNIVERSITY, Wallingford, Connecticut

**1982 - 1988**

An academic health center dedicated to educating healthcare professionals and setting standards for quality patient care

### **Manager, Financial Systems Development**

Managed \$4 million budget and staff of 45 professionals. Oversaw in-house systems development and package acquisition. Installed admissions and billing financial systems. Established a steering committee in an effort to distribute IS resources as needed. Participated with various corporate, hospital and academic committees. Assisted researchers with grant proposals.

UNIVERSITY OF XYZ, Hartford, Connecticut

**1972 - 1982**

### **Director of Technical Services** (1976 - 1982)

Oversaw contract for computing services used by the administrative computing services division, six systems analysts who made modifications to ABC operating system. Computer operations and customer service department.

### **Programmer** (1972 - 1976)

Wrote business applications to support IT department. While working for the ABC Information Systems division, participated in the development of student information systems, i.e., particular student registration, course catalog management, and student scheduling applications. Developed first online systems at XYZ.

### **EDUCATION**

Bachelor of Business Administration, XYZ University, Boston, Massachusetts  
19XY

### **AFFILIATIONS/MEMBERSHIPS**

Greater Chicago Chapter HIMSS, Vice President  
Connecticut HIMSS - Past President  
XYZ Telecommunications Task Force – Task force member